Changing Your Transit Pass Type in WageWorks

If you need to change the type of transit pass you receive through Harvard University, you will need to cancel your current order through the WageWorks platform first in order to select a new pass type.

1. Log into your account through the [CommuterChoice website] using your Harvard Key.

2. Your current order should appear on the screen. Click “CHANGE OR CANCEL” on the left.

3. Click on “MODIFY OR CANCEL ORDER”.

[Diagram of CommuterChoice website]

[Diagram of WageWorks website]
4. Click ‘CANCEL THIS ORDER’ at the very bottom of your screen (if you don’t see it, make sure your browser is maximized).

5. Click “OK” to confirm your order cancellation.

6. Your current order is now cancelled. To change the pass type you need, click on “Place Commuter Order” and then click on the Transit section to select your new pass type and order frequency.

Questions? Contact WageWorks at 877.924.3967 or CommuterChoice at 617.384.7433 or commuterchoice@harvard.edu