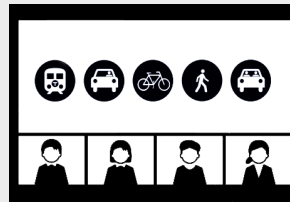


# COMMUTERCHOICE 2021 YEAR IN REVIEW

**42.5%** OF HARVARD EMPLOYEES WORKED REMOTELY compared to 84.4% in 2020.

17.2% WALKED, 12.8% TOOK TRANSIT, 11.3% BIKED AND 9% DROVE ALONE.

## FLEXIBLE COMMUTE TOOLS



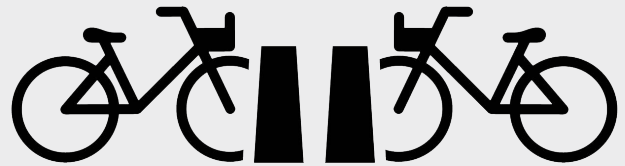
CommuterChoice developed flexible commute tools to help support the return to campus. To communicate these new resources, CommuterChoice staff delivered **13** presentations to over **1,000** members of the Harvard community.

## COMMUTER ASSISTANCE

CommuterChoice staff supported **156** Harvard employees with customized commute assistance plans and **30** virtual meetings to help participants develop safe, efficient, and cost effective commutes.



## BLUEBIKES RIDERSHIP SOARS



Bluebikes ridership increased heavily in 2021. **1,520** students and staff utilized the discounted Harvard annual membership, taking **100,122** trips totaling **436,279** miles.

## ZIPCAR



With 45 Zipcars on campus, and hundreds more in the region, **5,077** Harvard members took **26,973** trips in 2021.

## PRE TAX SAVINGS

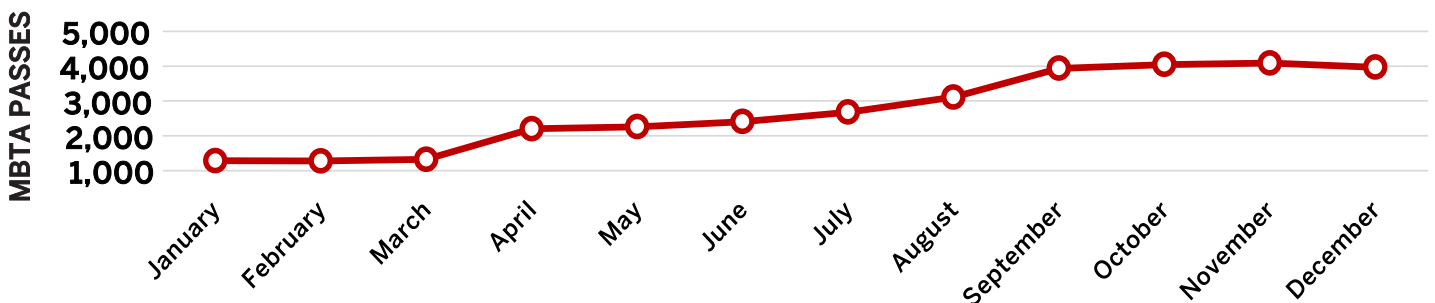
CommuterChoice launched a pre-tax flexible debit card to support flexible and hybrid schedules allowing for both parking and transit utilization. Usage has increased by **945%** since 2020 with a active user base of **115**.

## BIKE ACCESSORIES



Despite a limited campus population, the Campus Service Center sold **155** discounted bike helmets and **126** discounted bike lights in 2021.

## 2021 TRANSIT RIDERSHIP TRENDS



The pandemic drastically altered commuting patterns. From a pre-pandemic peak of 7,800 monthly MBTA passes, ridership dropped to 1,200 in summer 2020, before stabilizing in fall 2021 to around 4,000 monthly passes distributed to Harvard faculty and staff.