

Guaranteed Ride Home

(Formerly Emergency Ride Home)

A benefit for sustainable commuters (**e.g. transit riders, carpoolers, bikers and walkers**). Guaranteed Ride Home offers employees a sure-fire way to get home in the event of an unexpected emergency.

Program Features

- Cambridge and Allston-based employees can submit claims through the Edenred platform. Longwood employees still submit claims through MASCO.
- Up to \$100 per claim, up to 4 times a year.
- Claims can be submitted for reimbursement within 30 days of the trip date.
- Employees will get a reimbursement check mailed to them.

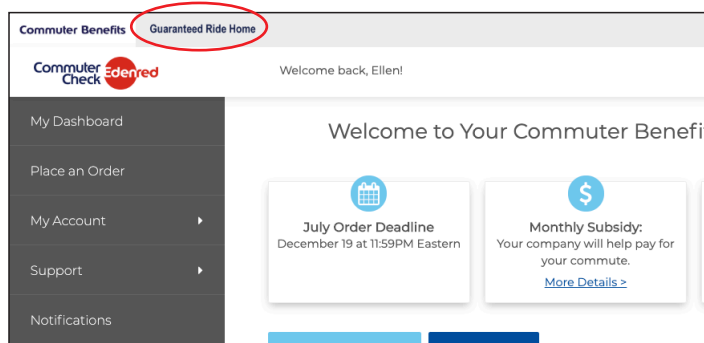


How it Works

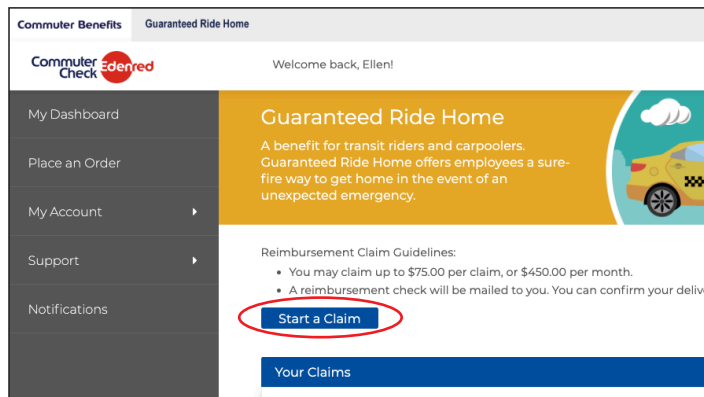
Filing a Claim

1. Login to the Edenred Commuter Benefits Site by visiting: <http://www.commuterchoice.harvard.edu/mbta>, and use your Harvard Key credentials.

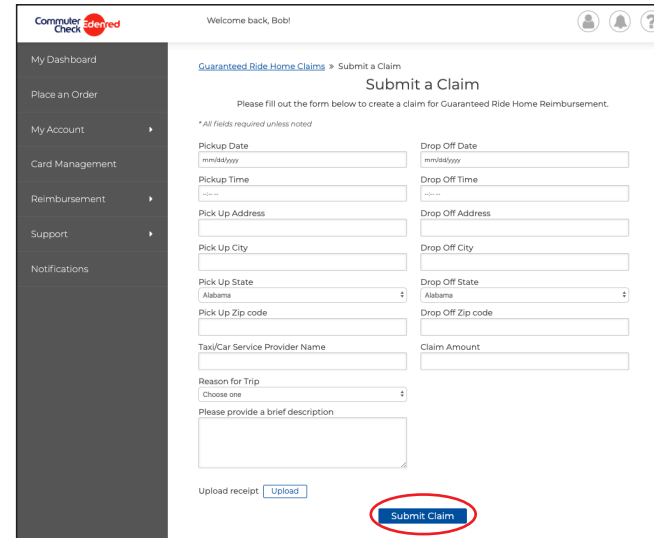
2. From the Edenred Commuter Benefits Dashboard, click on the **'Guaranteed Ride Home'** tab at the top of the page.



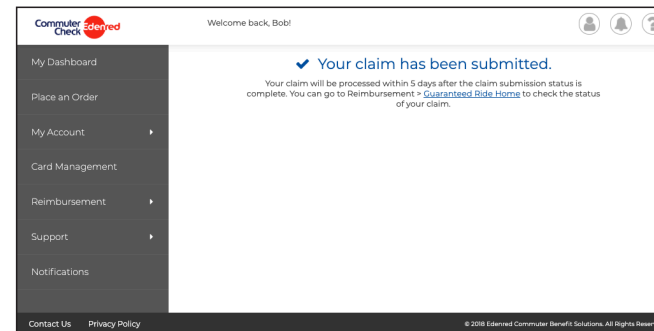
3. From the Guaranteed Ride Home page, click **'Start a Claim'**.



4. Enter the details of your trip, and click **'Submit Claim'**.



5. A confirmation will display that your claim has been submitted.



How it Works

Checking the Status of a Claim

You can find the status of a claim under the **'Your Claims'** section at the bottom of the page.

To view details of a specific claim click **'Details'**'.

Commuter Benefits Guaranteed Ride Home

Commuter Check Edenred

Welcome back, Ellen!

My Dashboard

Place an Order

My Account

Support

Notifications

Guaranteed Ride Home

A benefit for transit riders and carpoolers. Guaranteed Ride Home offers employees a sure-fire way to get home in the event of an unexpected emergency.

Reimbursement Claim Guidelines:

- You may claim up to \$75.00 per claim, or \$450.00 per month.
- A reimbursement check will be mailed to you. You can confirm your delivery address on My Profile page.

[Start a Claim](#)

Your Claims

Claim #	Date	Claim Amount	Amount Paid	Status	Details >
11860	Oct 25, 2019	\$80.00	\$0.00	Denied	Details >
11859	Oct 25, 2019	\$50.00	\$50.00	Approved	Details >

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